Imagine working for an organization that brings smiles to millions of faces every year, or working with people whose passion for what they do is simply indescribable. At Hong Kong Disneyland Resort, we create memories that last a lifetime for Guests of all ages. We are now looking for high-caliber students with aspirations to pave the way to a future career with us through Hong Kong Disneyland’s Professional Internships.

Our professional team is mainly responsible for making major business decisions, planning for future developments and providing back-end support to the business. As professional interns, you will have opportunities to work closely with different lines of business to improve overall Guest satisfaction, ensure Cast excellence and help the team to achieve its business goals.

**Benefits to Students**

- Identify your career objectives – Work experience with breadth and depth will allow you to better identify your career objective by gaining thorough understanding in one professional area.
- Get prepared for your future career – Participation in training, daily job coaching and different business activities with nurture your problem solving skills, team work and communication skills in a dynamic business environment.
- Rewards and Benefits – Besides cash remuneration, you will also be entitled to complimentary theme park admission, Cast exclusive events, as well as discounts on merchandise and hotel accommodation.

**How to apply?**

Please submit your applications through our website at [hkdl.disneycareers.com](http://hkdl.disneycareers.com)

**Timeline**

- **Application deadline** (February 28, 2017)
- **Selection** (March – May 2017)
- **Program period** (June – August 2017)

Hong Kong Disneyland is an Equal Opportunity Employer. All applications received will be treated in strict confidence and be used exclusively for employment purposes only. For applicants who are not contacted by the end of June 2017, their applications will be held for 2 years and be considered for other appropriate positions within this period.
Opportunities
We offer a number of internship opportunities in various business functions:

ATTRACTIONS & GUEST SERVICES

Park Project Operations Assistant
Your Role ► Support Park Operations projects through coordination of special events, shootings and familiarization tour. Communicate with other teams in order to meet Guest expectations.
Preferred Majors ► Any discipline

Facility Engineering Services Assistant
Your Role ► Conduct maintenance related study, including maintenance procedures review, workflow improvement, space utilization and environmental initiatives research. Involve in project and resources management review process. Initiate effective maintenance methodology, technology and safety enhancement for the Resort.
Preferred Majors ► Electrical Engineering, Mechanical Engineering, Control & Automation, Building Services, Building Surveying or related discipline

Horticulture Assistant
Your Role ► Conduct various kind of study on horticulture related topics and provide proposal to the team for further feasibility study. Required to work at night shift when needed.
Preferred Majors ► Biology, Horticulture, Landscape Architect, Environmental Studies or related discipline

FINANCIAL MANAGEMENT

Various Roles
Your Role ► Prepare financial reports and perform data analyses. Support the internal control and audit process. Review, streamline and document processes. Assist in Corporate Alliances events or activities coordination. Participate in financial system tasks.
Preferred Majors ► Accounting Assistant / Cost Control Assistant - Accounting, Economics, Finance or any related disciplines ► Corporate Alliances Assistant – Business Administration, Finance or any related disciplines ► Financial Systems Assistant – Computer Science, Information Systems or any related discipline

HUMAN RESOURCES

Human Resources Assistant
Your Role ► Support recruitment market analyses and Cost engagement projects. Coordinate hiring and employer branding activities including job fairs, career talks and recruitment sessions. Assist with the sustainment and operations of the career portal and applications tracking system.
Preferred Majors ► Any discipline

INDUSTRIAL ENGINEERING

Industrial Engineering Assistant
Your Role ► Support Industrial Engineering projects through field studies and data analyses, identify opportunities for improvement in the workplace that would lead to improved efficiency and Guest satisfaction.
Preferred Majors ► Business Administration, Engineering, Industrial Engineering, Mathematics or any related discipline

MARKETING

Broadcast Coordinator
Your Role ► Coordinate with various teams and broadcasters involved in media shoots. Escort, facilitate and supervise broadcasters during shoots within the resort. Provide basic support for in-house filming and post-production.
Preferred Majors ► Communication, Journalism or any related discipline

Consumer Insights Assistant
Your Role ► Support guest understanding research projects through field studies, data processing, data analyses and report preparation for understanding the guests profile, needs, behavior & satisfaction.
Preferred Majors ► Operations Management, Industrial Engineering, Business Administration or any related discipline

Social Media and PR Coordinator
Your Role ► Assist in developing social media content (Copy, graphic and video) with internal parties and advertising agency, prepare standard reports, conduct research and analysis to gather online comment and data for decision making. Support and co-ordinate with various teams involved in PR events and activities.
Preferred Majors ► Communication, Journalism, Business Administration or any related discipline

OPERATING GUIDES AND DOCUMENTATIONS TEAM

Operating Guides & Documentations Assistant
Your Role ► Support operating guides documentation and translation process, review existing on-the-job training manuals and reflect the current operations as well as aligning with the latest local and worldwide safety and operation guidelines.
Preferred Majors ► Business Administration, Translation, Communication, Language, or any other related discipline

PUBLIC AFFAIRS

Public Affairs Assistant
Your Role ► Assist in the range of stakeholder engagement initiatives for the Resort’s continuous effort to enhance our offerings. Support the planning and execution of corporate social responsibility projects and volunteer events. Prepare and draft publicity collateral for various projects. Develop and manage internal communication channels.
Preferred Majors ► Any discipline

REVENUE MANAGEMENT & ANALYTICS

Revenue Management Assistant
Your Role ► Assist in forecasting and pricing analyses, prepare standard reports, draft terms and conditions on different offers related to tickets, merchandise and food & beverage.
Preferred Majors ► Business Administration, Mathematics, Statistics or any related discipline

SALES & DISTRIBUTION MARKETING

Sales Assistant
Your Role ► Support business & catering events coordination, prepare reports, handling guest enquiries and assist in sales projects and functions.
Preferred Majors ► Business Administration or any related discipline

TECHNOLOGY

Technology Assistant
(48-weeks; from June 2017 – May 2018)
Your Role ► Assist in the implementation of Technology Projects with clients and vendors. Develop and conduct system tests and implement upgrades. Provide system support to different business units.
Preferred Majors ► Computer Science, Information Technology or any related discipline

WORKFORCE MANAGEMENT

Workforce Planning Assistant
Your Role ► Conduct Analytically Based Workload labor analysis by conducting field studies, data collection, data analysis and presentation.
Preferred Majors ► Operations Management, Industrial Engineering, Business Administration or any related discipline